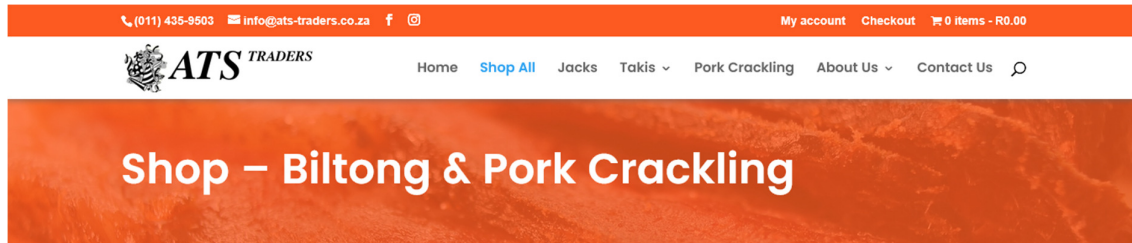


HOW TO PLACE AN ORDER ON OUR STORE

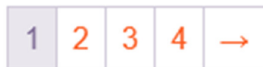
Even though today online stores are very common, there are still people out there who are unsure of or are nervous about using them, so this is a little tutorial to help you and to make it as easy as possible for you to place an order. The first thing you see when you go to the website is this



In the white area is our company logo on the left and on the right we have our navigation menu which tells you what is available on the website and will take you there if you click on it. Since we are talking about ordering a product or products, let's zoom in a bit on that menu.

Shop All **Jacks** **Takis** ∨ **Pork Crackling**

All right so we have extracted the part of the menu that takes you to different areas of our online shop. If you click on "Shop All" after a short pause you will see everything available in our shop divided into 4 pages of 9 items per page, there is a page selector right at the bottom of the pages. It looks like this



You can select the pages by clicking on the numbers or click on the arrow to take you one page forward or backwards (The back arrow appears when you go beyond page 1).


But maybe you don't want to look at everything, so we have categorised the products into different brands as you can see. Before we go any further do you see that down pointing arrow next to "Takis" this indicates what we call a drop down (or vertical) menu item. If you hover your mouse cursor over "Takis" another item will appear below.

Takis ▾ Pork Crackling Ab


TK's Halaal Biltong

In this case another of Takis products

So now let's say you want to buy some pork crackling, so click on the "Pork Crackling" option and you will be taken to a page that displays only pork crackling.

[Home](#) [Shop All](#) [Jacks](#) [Takis ▾](#) [Pork Crackling](#) [About Us ▾](#) [Contact Us](#)


Showing all 3 results Sort by popularity ▾



Simply Snax Pork Crackling – Original Flavour (40 grams)

R24.50


ADD TO BASKET



Simply Snax Pork Crackling – Barbecue Flavour (40 grams)

R24.50

ADD TO BASKET



Simply Snax Pork Crackling – Smokey Bacon Flavour (40 grams)

R24.50

ADD TO BASKET

Product categories

- Fruit Lollies
- Halaal, Tks
- Jack's Biltong
- Meat Sticks
- Simply Snax (Pork crackling)
- Snack Pack
- Takis Biltong
- Takis Bites
- TK's Halaal Range
- TK's Jack's

Before we go on do you see the category list on the right-hand side bar, this breaks the categories up into more specific selections, which you can choose simply by clicking on the name.

Back to the pork crackling, from the images and descriptions you can see that there are 3 different flavours, you're having a braai this weekend and you need snacks, you believe these will be perfect so let's order 10 packets of each flavour. There are two ways to do this, clicking on the image will take you to a page that will give a bit more information about the product, let's do that.



Simply Snax Pork Crackling – Original Flavour (40 grams)

R24.50

Wholesale price R20.50 each,
minimum order 1 bale of 40 packs

915 in stock (can be backordered)

- 1 +

ADD TO BASKET

SKU: ss-of / Category: [Simply Snax \(Pork crackling\)](#) / Tags: [crunchy and delicious](#), [original flavour](#), [pork crackling](#)

Description

Additional information

Cracklings (American English), crackling (British English), also known as scratchings, are the solid material which remains after rendering animal fat and skin to produce lard, tallow, or schmaltz, or as the result of roasting meat. It is often eaten as a snack food or made into animal feed. It is also used in cooking.

You have quite a bit more information here including the price, how many you need to buy to qualify for a discount, a short description on the right, now you haven't ordered yet but there is a place where you can select the quantity you want.

915 in stock (can be backordered)

- 1 +

ADD TO BASKET

At this point you would select the quantity you want and then click on "Add to Basket", we're not going to do that just yet as we want to show you the other method of ordering.



[Home](#) [Shop All](#) [Jacks](#) [Takis](#) [Pork Crackling](#) [About Us](#) [Contact](#)

Showing all 3 results

Sort by popularity



Simply Snax Pork Crackling – Original Flavour (40 grams)

R24.50

ADD TO BASKET



Simply Snax Pork Crackling – Barbecue Flavour (40 grams)

R24.50

ADD TO BASKET



Simply Snax Pork Crackling – Smokey Bacon Flavour (40 grams)

R24.50

ADD TO BASKET

Search

Product categories

[Fruit Lollies](#)
[Halaal, Tks](#)
[Jack's Biltong](#)
[Meat Sticks](#)
[Simply Snax \(Pork crackling\)](#)
[Snack Pack](#)
[Takis Biltong](#)
[Takis Bites](#)
[TK's Halaal Range](#)
[Takis Bites](#)

So instead of clicking on the picture, click on the “Add to Basket” button to see this

“Simply Snax Pork Crackling – Original Flavour (40 grams)” has been added to your basket.

CONTINUE SHOPPING

Product	Price	Quantity	Subtotal
Simply Snax Pork Crackling - Original Flavour (40 grams)	R24.50	<div>- 1 +</div>	R24.50

Coupon code

APPLY COUPON

UPDATE BASKET

You may be interested in...

Jack's Chilli Bites Biltong (40 grams)
R36.60
ADD TO BASKET

Jack's Beef Biltong (40 grams)
R39.80
ADD TO BASKET

Basket totals

Subtotal	R24.50
Shipping	Flat rate: R95.00 Shipping to 308 Highland Road, Kensington, Johannesburg, Gauteng, 2094. Change address
Total	R119.50

PROCEED TO CHECKOUT

There is a whole lot of new information here, the top row tells you about your order and here too you can select the quantity, we'll zoom in on that in a moment. Bottom left is just telling you what other products we have which you may be interested in, bottom right is a summary of your order, address and shipping costs. Zooming in on the top row now.

“Simply Snax Pork Crackling – Original Flavour (40 grams)” has been added to your basket.

CONTINUE SHOPPING

Product	Price	Quantity	Subtotal
Simply Snax Pork Crackling - Original Flavour (40 grams)	R24.50	<div>- 1 +</div>	R24.50

Coupon code

APPLY COUPON

UPDATE BASKET

You may be wondering what the “Apply Coupon” button is all about, this is sometimes used as a special offer or “Buy Now” code which gives you some sort of discount. A coupon code is given which you paste into the box to

qualify. We don't typically use these so you can ignore it. Notice that the "Update Basket" button is greyed out, as soon as you change the quantity in the quantity section, this button will become more solid, you then click on it to update the sub-total.

To the right of the orange bar at the top you will see it says "Continue Shopping", click on this if you want to add more products to your shopping basket, it will take you back to the shop page that you were on. However, there is a slight difference, just above the categories and sub-categories on the right, you can see the current contents of your shopping basket. The "View Basket" button will take you to the more detailed options shown above, "Checkout" will take you to the checkout page where you will pay for your order.

Basket

✕ **Simply Snax Pork Crackling -**
Original Flavour (40 grams)
1 × R24.50



Subtotal: R24.50

VIEW BASKET

CHECKOUT

Now at the bottom right of this page there is a summary of your order which includes delivery address, shipping charges and the total amount. The delivery address can be changed by clicking on the orange "Change address" text.

Basket totals

Subtotal	R24.50
Shipping	Flat rate: R95.00 Shipping to 308 Highland Road, Kensington, Johannesburg, Gauteng, 2094. Change address 🚚
Total	R119.50

PROCEED TO CHECKOUT

When you do a form appears below for you to fill in the correct address details, shown here.

Basket totals

Subtotal	R24.50
Shipping	<p>Flat rate: R95.00</p> <p>Shipping to 308 Highland Road, Kensington, Johannesburg, Gauteng, 2094.</p> <p>Change address 📄</p> <p>Country / region</p> <div>South Africa ▾</div> <p>State / County *</p> <div>Gauteng ▾</div> <p>City: *</p> <div>Johannesburg</div> <p>Postcode / ZIP: *</p> <div>2094</div> <div>UPDATE</div>
Total	R119.50

PROCEED TO CHECKOUT

Now you can place you order by clicking on the “Proceed to Checkout” button, which will take you to a new page.

On the left side there is a form asking for your name and address details, please note that everything with a red asterisk (*) must be filled or your order will not be processed. This detail is needed for the courier to make a correct delivery, (for out-of-town deliveries we use The Courier Guy's PUDO service).

Note: If you leave out a required item on the form and then try to go to pay, the page will scroll back up to the top, this is an indicator that you have left something out.

At the top right of this Checkout page you will see this

☐ **Deliver to a different address?**

Order notes (optional)

Notes about your order, e.g. special notes for delivery.

If you click on the checkbox to the left of **"Deliver to a different address"** a new form will appear for you to fill in, if the delivery address is different to the billing address. Just below that there is a text box labelled "Order notes (optional)" In here you can write any important information you wish the vendor to know. A common use for this is when delivering to a gated community and the recipient is out and security needs to be informed or called.

Moving on, more or less in the middle of the page just below the address details you will see your order details

Your order

Product	Subtotal
Simply Snax Pork Crackling - Original Flavour (40 grams) × 1	R24.50
Subtotal	R24.50
Shipping	Flat rate: R95.00
Total	R119.50

Below that will be your payment Options you can choose to pay with a Debit or Credit card by selecting the Yoco option. Yoco is a company that provides what

is known as a “payment gateway” so that your payment can be securely processed.

☒ Yoco **YOCO**

Pay securely using a credit/debit card or other payment methods via Yoco.

☐ Direct bank transfer / Electronic Funds Transfer (EFT)

Your personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our [privacy policy](#).

PLACE ORDER

As you can see you also have the option to pay by EFT if you prefer this, keep in mind though this will delay your order delivery slightly as the vendor will wait until they see your payment appear in their account, this is usually between 24 and 48 hours.

☐ Yoco **YOCO**

☒ Direct bank transfer / Electronic Funds Transfer (EFT)

Make your payment directly into our bank account.
Please use your Order ID as the payment reference.
Your order will not be shipped until the funds have cleared in our account.

Your personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our [privacy policy](#).

PLACE ORDER

Having selected the EFT option a short text message will remind you that the vendor will only deliver after seeing your payment in the bank, when ready click on the “Place Order” button. The screen will fade for a short while then at the top of the screen you will see this message

Thank you. Your order has been received.

ORDER NUMBER:	DATE:	EMAIL:	TOTAL:	PAYMENT METHOD:
9016	12 June 2025	ian@thetaware.co.za	R119.50	Direct bank transfer / Electronic Funds Transfer (EFT)


Our bank details

ATS Traders:

BANK:	ACCOUNT NUMBER:	BRANCH CODE:
FNB The Glen	62034214479	259605

Included here is your order number, which will also be your invoice number and other details regarding the order, just below you are presented with the vendors banking details for your EFT.

By this time you should have received an email thanking you for your order, the vendor will also have been sent an email advising them of your order, the top part of your email looks like this

 **ATS** *TRADERS*

Thanks for your order!

Your order is on-hold until we confirm payment has been received. Your order details are shown below for your reference:

Our bank details

ATS Traders:

- Bank: **FNB The Glen**
- Account number: **62034214479**
- Branch code: **259605**

Order #9016 (12 June 2025)

Once again you are advised that your order is on hold until your payment is verified, below that our banking details once again, then the order number and order date. Below this you will see your order details

Order #9016 (12 June 2025)

Product	Quantity	Price
Simply Snax Pork Crackling - Original Flavour (40 grams)	1	R24.50
Subtotal:		R24.50
Shipping:		R95.00 via Flat rate
Payment method:		Direct bank transfer / Electronic Funds Transfer (EFT)
Total:		R119.50

Below that your contact details

Title: Mr

Address Suburb: Kensington

Alternative Phone: 0110527273

Billing address

*Ian Alport
Thetaware
308 Highland Road
Kensington
Johannesburg
Gauteng
2094
South Africa
0725676332*

ian@ [REDACTED] co.za

Shipping address

*Ian Alport
Thetaware
308 Highland Road
Kensington
Johannesburg
Gauteng
2094
South Africa*

If you chose to pay by Debit or Credit card then clicking on “Place Order” you will be taken to the Yoco website where you will follow the prompts asking for your card details, once done you will be returned to the ATS Traders website where you order details will be displayed once more, you will also receive the order confirmation / Invoice, however at the top instead of “On Hold” it will say “Processing”.

NB The system interacts with the bank and Yoco, if payment is not verified within 24 hours, the order is automatically cancelled.

Note: if you stop the ordering procedure for whatever reason (maybe you changed your mind, you got distracted, had to do something else. It will be considered that you have abandoned your shopping cart. After an hour you will receive an email offering to help you complete your order with a link to the order page so that you can complete the order.